



The Ripple Effect

2009 ANNUAL REPORT



Caroline Center

Committed to Women • Committed to Work

From Our Board Chair & Executive Director

Dear Friends of Caroline Center,

The SSND foundresses of our congregation believed that if you educate a woman you educate a society. That belief is at the heart of our work here, and as we end our twelfth year the truth of this belief is evident. As you will see from the stories in this annual report, the effects of Caroline Center do not end when a woman graduates and gets a job. For some, it ripples out to job advancement, more schooling, a better life. For others it may mean that a daughter, a mother, or a good friend sees the success of a graduate and decides to sign up for our program.

And the ripples don't just stop with the women. Volunteers bring other volunteers, Board members spread the word to friends and co-workers, employers tell their peers at other organizations, and the circles keep growing outward.

This past year, while challenging in many ways, has shown us how the training a woman receives at Caroline Center can, like a single pebble dropped into a pool of water, ripple out to her family, her workplace, her community.

You, our friends and benefactors, are a huge part of our "ripple effect". Without your support we truly could not do what we do. For however you touched our lives this past year, please know how very grateful we are.

Sincerely,



A handwritten signature in cursive script that reads "Miriam Jansen, SSND".

Miriam Jansen, SSND
Chair, Board of Trustees



A handwritten signature in cursive script that reads "Patricia McLaughlin".

Patricia McLaughlin, SSND
Executive Director

Our Mission

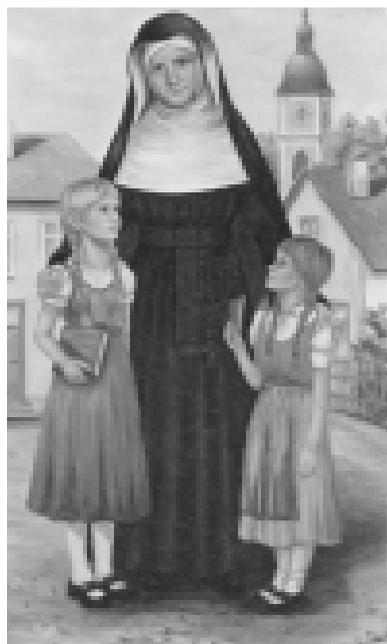
The Mission of Caroline Center is to enable unemployed and underemployed women in Baltimore City to find employment in a career with potential for advancement, thus creating a future of hope for themselves and their families.



The Ripple Effect

Just like ripples formed by stones thrown into the lake, positive thoughts and actions impact and affect the lives of others. *The Ripple Effect* of Caroline Center is rooted in the founding of the School Sisters of Notre Dame in Bavaria in 1833 by Mother Theresa Gerhardinger. Mother Theresa formed the order with the mission of promoting education for all, especially those who are marginalized. She dedicated the congregation to Mary and instilled a fiery passion to change lives through education. In her own words, Mother Theresa formed a legacy that would reverberate and create ripples until this day, "Out of the flame of our days, we build the fire and keep it burning." Her faith in the mission of teaching those who could not afford an education lives on at Caroline Center where Mother Theresa and Mother Caroline Friess began their North American ministry on our corner.

The concept of *Generativity* began with the early days and teachings of the School Sisters of Notre Dame and illustrates the powerful ripple effect within the School Sisters of Notre Dame and their sponsored organizations worldwide. *Generativity* is the concern for establishing and guiding the next generation. The School Sisters of Notre Dame and by proxy, all of the devoted who work within their ministries like Caroline Center, are sent to bring Jesus' mission to the world. We share the desire to help others improve their lives through education.



*A single act of kindness,
like a stone in a pond.
Sends rings or ripples outward
that travel far beyond.
And joining other ripples,
flow out to the sea:
A single act of kindness
affects Eternity.*

— AUTHOR UNKNOWN



Women come to our doors at Caroline Center from many places and through many avenues; friends, churches, social service agencies, and yes, sometimes because of positive experiences of family members. We have welcomed several sisters, cousins, in-laws and also mothers and daughters. Angela Scott and Rachel Fashae, mother and daughter, have both graduated from Caroline Center this year.

Angela, a mother and grandmother, had worked for 24 years for a large industrial company and her last position was as a forklift operator. She

believed she would eventually retire from her job there, but suddenly the company announced they

Family Circle

were closing. Angela dismally found herself unemployed – a first for her. Around this time, Angela’s mother-in-law became a patient at the Good Samaritan Nursing Center and while visiting her Angela was inspired and believed the nursing field could be very rewarding. One day her daughter Rachel told her about Caroline Center as one of her friends was a graduate.

Angela, who enrolled at Caroline Center in 2008, truly believes things happen for a reason and God has a plan for each of us. She admits she was lost and terrified when she came to Caroline Center but the staff was there to help her meet each challenge, including filing for unemployment. Angela was concerned about the coursework because

“I enjoy helping people and making their lonely and sometimes dark days a little brighter. God meant for me to do something meaningful.”

she said, “I felt rusty, it had been a long time since I was a student but the instructors put me at ease, encouraged me and told me I would do fine.”

Angela was in the first group of Geriatric

Nursing Assistants to complete a clinical internship at Good Samaritan Nursing Center which has enthusiastically become a new business partner with Caroline Center. Following her graduation, Angela was hired at Good Samaritan as a Geriatric Nursing Assistant. Angela feels she was very prepared by Caroline Center in her nursing skills, financial literacy classes, and application and interview techniques –things she had not had the benefit of prior to enrolling at Caroline Center. She says,

"I enjoy helping people and making their lonely and sometimes dark days a little brighter. God meant for me to do something meaningful."

Angela had a job for many years, but *now she has a career* and has developed new skills that will allow her to remain employable in the ever-growing field of patient care.

Rachel was going through some life changes as well. After completing high school, she enrolled at Sojourner Douglas, obtained an Early Childcare Certificate, and began working at a childcare center. She remained in this field for 11 years until her second pregnancy when she had to quit for medical reasons. After Rachel's second child was born happy and healthy, she began to question her career path. She worried that if she cared for other children all day how would she feel when she came home to her own who needed her "mommy attention." Rachel's mother told her, "Caroline Center would be the perfect answer for you," and she enrolled in January, 2009 as a Pharmacy Technician student.

Rachel, nervous about her career change and being in school again, found the work challenging but also found help when she needed it. She hadn't had a real counseling opportunity before and said, "The inte-

gration groups and individual counseling were so important to me and helped lower my fear of all these changes in my life. Also, I realized how friends can help friends with class work and even pitch in and give a girl a ride home when she needs it." As Rachel graduated she said, "I feel excited, confident and ready for a new career which will help me as a person and improve my contributions to my family too. I want to teach my children to be all that they dream to be, it is important for them to have high hopes."

The Caroline Center Ripple Effect is spreading from mother to daughter to grandchildren and the waves of unexpected changes in women's lives are becoming more common. We are seeing more and more women who have found it necessary to start over and desperately need education and skills in areas that can lead to new, long-term careers. More circles will form as these women tell others about their life-changing experiences at Caroline Center.

"The integration groups and individual counseling were so important to me and helped lower my fear of all these changes in my life."





Sometimes the Ripple Effect of Caroline Center is evidenced in the drive and determination women develop which propels them to reach higher goals and continue their educations.

Tara Thomas graduated from Caroline Center in 2001 as a Geriatric Nursing Assistant. She had most recently worked for a security company, but several of her friends had graduated from Caroline Center and were enjoying their work as GNAs. Tara decided to take a chance.

Hope Flows

The currents in Tara's life haven't always been smooth swells. She had a turbulent life as a child

and never felt the love, encouragement, or support that so many of us take for granted. She thought she was inadequate and had no real future ahead of her. She fell in love at sixteen with as she says, "a wonderful boy who showed her love" and they had a child together. Tara became pregnant with their second child and she and her "wonderful boy" were engaged to be married. Suddenly her world was shattered when her fiancé was killed. "He taught me what normal was and then he was gone." Tara was full of despair and thought she would never again feel safe or happy. Sometime later, another special man came into her life. Tara says, "God sent me not one, but two strong men in my life to love and cherish me." Tara married this special man who had a young daughter of his own and embraced her two children. They had

four children together and have created a wonderful life with their seven children, whom they tell every day how special they are!

Tara arrived at Caroline Center uncertain and nervous about what she perceived as her academic

inadequacies as she had never completed high school, and wondered if her struggles would be worth it. On her first day, Tara sat by herself against the wall - more as a spectator in the room than a member of the class. Tara said, "On my first day at Caroline Center, you could have bought me for a penny that is all I thought I was worth." Then she got to class with Sister Marta. "Sister Marta was so jolly and

"On my first day at Caroline Center, you could have bought me for a penny that is all I thought I was worth."

welcoming I thought, maybe she could be my friend and help me. I liked her spirit and I started looking forward to coming to Caroline Center every day. I found a place where I felt like I belonged,” she said. Tara said Sister Marta was so enthusiastic whenever she got one math problem correct, that it not only encouraged her to keep on trying, but made her feel that she was capable of success. Tara believes God put her on this stepping stone to a new life. She believed she couldn’t read well because that was what she was always told. She began to work hard at reading, sometimes painfully stumbling, but eventually gaining the confidence to read aloud in class, thanks to supportive teachers. “The Sisters became a part of my family, I felt I could go to them at any time, I felt I belonged.” The staff showed such kindness too with Thanksgiving Baskets and Christmas shopping, “These wonderful people cared about all parts of our lives,” Tara said. She also met her best friend, Dolores at Caroline Center and they remain very close today, ten years later. The friendships Tara made at Caroline Center with the staff and her classmates buoyed her spirits.

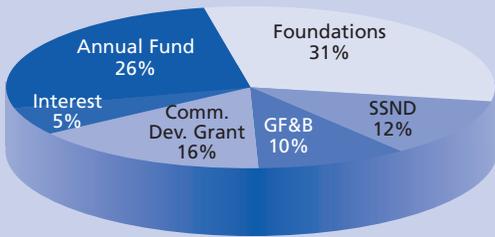
Following graduation, Tara gained employment as a GNA at Maria Health Care and a few years later, she returned to Caroline Center to take courses to finally complete her GED. Previously, she had not passed the Math section of the exam. Sister Elizabeth tutored Tara

relentlessly in Math and she finally passed the GED exam with flying colors. Tara hugged Sister Elizabeth and told her on the spot, “I am going to continue my education, starting NOW.” Soon after, Tara enrolled at Baltimore Community College and took nursing courses. After almost two years of coursework at the community college, Tara enrolled at the American International Institute of Health in Arlington Virginia to obtain an LPN degree. This course lasted for fifteen months, during which time Tara commuted daily from her home in Baltimore and her husband altered his work shift to take charge of the family. There were tears, fatigue, and times of despair. Tara said her husband would comfort her but also continued to encourage her to reach the finish line. Tara’s husband told her, “look where you came from, and look where you are headed!” Tara reflects now that, “God stayed in my heart and I knew I had to keep going, and my husband was a rock for me.” Tara received her LPN degree and is awaiting her board certification while continuing to work at Future Care. She has plans to someday continue her education and become a Registered Nurse; we know she can do it because Hope Flows!

“The Sisters became a part of my family, I felt I could go to them at anytime, I felt I belonged”

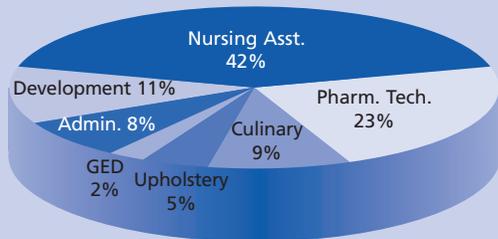
Financials

Caroline Center is committed to provide TLC, Tools for Learning and Confidence for women to receive outstanding employment and life skills training, tuition-free. This mission supports 175 years of changing lives through education under the leadership of the School Sisters of Notre Dame. All contributions directly support the career and life skills training that prepare women to seek employment that pays a living wage and provides hope for their futures. The Operational Reserve Fund enables Caroline Center to defray short-falls in revenue in any given year.



Revenue and Support

Annual Fund	\$156,932
Foundations	\$185,000
SSND Contribution	\$ 71,206
Green Food & Bands	\$ 59,449
Community Development Grant	\$ 95,332
Interest	\$ 32,246
Total Support & Revenue	\$600,165



Expenses

Nursing Assistant Training	\$300,641
Pharmacy Technician Training	\$164,155
Culinary Training	\$66,452
Upholstery Training	\$32,552
GED Classes	\$17,827
Administration	\$55,991
Development	\$81,087
Total Expenses	\$718,705

Give On-line to Support Caroline Center

On-line giving is a secure and easy method to make contributions to the Annual Fund. Visit www.caroline-center.org and click the button, On-line Giving.

Green Food and Bands

The tenth anniversary Green Food and Bands was held at Notre Dame Prep on March 14, 2009. Despite the downturn in the economy, loyal friends supported sponsorships, generously donated auction items, bought raffle tickets and attended the lively evening. The event raised \$60,000 and provided much needed support for Caroline Center. One guest described this annual event as a kind of "family reunion" where you can return each year and know you will catch up with old friends. Kudos to Pepper's Catering for again providing delicious fine fare and Rosnareen, who entertained with lively musical entertainment. Caroline Center extends heartfelt gratitude to all of the sponsors, patrons and donors who contributed generously to this success!

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We salute all of our volunteers who make such a difference at Caroline Center. We couldn't do it without you!

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Caroline Center News



Congressman Elijah Cummings Comes to Caroline Center

Congressman Elijah Cummings visited Caroline Center this year and shared his personal and professional wisdom with our students. His inspirational charges to the women included: "Dream Big!" "Define yourself, don't let others do it for you." "Education is your ticket to a better life."



Honoring Sr. Kathleen Feeley

In June, the founder of Caroline Center, Sister Kathleen Feeley, SSND was home while taking a leave from her work in Ghana. Caroline Center and Marian House co-sponsored a Breakfast with Sister Kathleen at Marian House where she shared her work and personal experiences in Africa. Sister Kathleen returned to Africa in late summer and her new assignment will be teaching teachers to work with the students in that region.

Pictured are: Pat McLaughlin, SSND, Executive Director of Caroline Center, Miriam Jansen, SSND, Caroline Center Board Chair, Kathleen Feeley, SSND, The Honorable Susan Gauvey, Marian House Board Chair, and Katie Allston, Executive Director of Marian House

The Infinite Ripple

Mother Caroline Friess was the leader of the School Sisters of Notre Dame in North America and for whom Caroline Center is named. She had great faith in and love for God. The ripple effect of that faith and love was the love for her sisters. "I will love you as long as my heart beats," she said. And when her heart stopped beating, there was and is her legacy of faith, love, and concern for the disenfranchised, for women, and for whomever is in need.



Caroline Center

Committed to Women • Committed to Work

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Baltimore, Maryland 21202

Tel: 410-563-1303
www.caroline-center.org

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The School Sisters of Notre Dame*

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